INTRODUCTION

Secure IT Consult received an inbound enquiry from a client with issues with their IT infrastructure, looking to complete some work for them on their on-premises exchange server. SMAE utilised Barracuda, Meraki Firewall and Sophos for security, stating they did not want to utilise a SaaS solution.
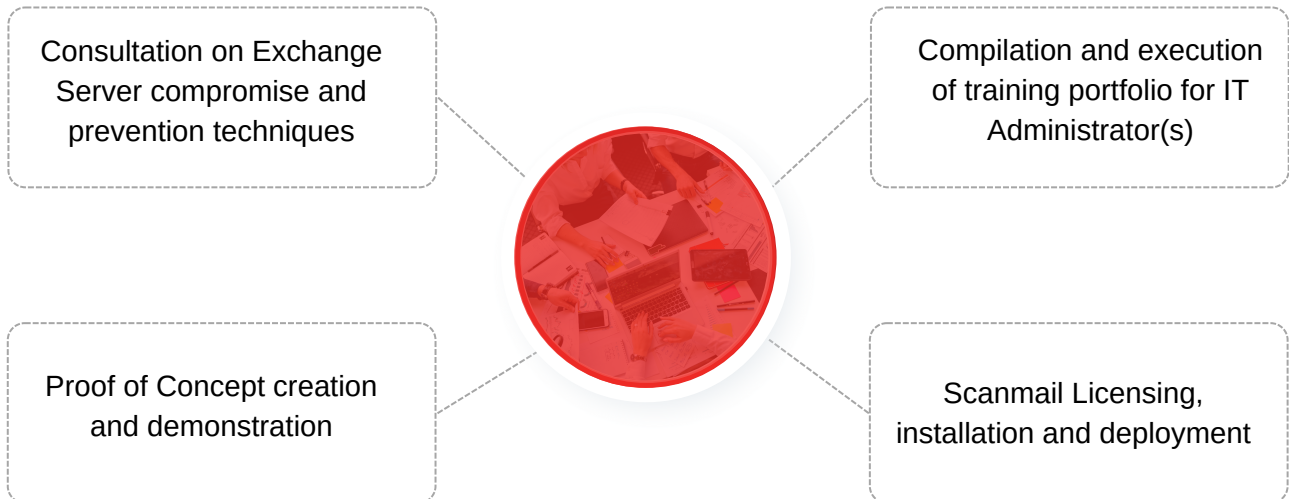
With a virus exposing their on-premises exchange 2016 server after an employee clicked through a malware link, the organisation had to manually update policies after a network crash, with The SMAE Institute's in-house team being responsible for this.

Temporarily they moved to webmail and closed the server however, with this being a temporary fix they were looking to bring back the exchange server once they had a solution in place. This is where SITC came in.

We proposed KnowBe4 Security Awareness Training in order to curb this kind of situation in the future with all employees undergoing proper training regarding their security practices. For the exchange server we made contact with our tried & trusted partner Trend Micro to provide a trial license of ScanMail, in order to run a proof of concept to provide the client with their solution. Having recently hired IT Administrator(s), we provided an education list of essential aspects on exchange and the Trend Micro solution to ensure that there was an understanding of their solutions. We deployed one of our consultants to liaise with the client and our Trend Micro distributor to ensure everything ran smoothly from the initial discussion regarding a proof of concept through to the licensing and deployment of the solution.

THE WORK

Consultation on Exchange Server compromise and prevention techniques

Compilation and execution of training portfolio for IT Administrator(s)

Proof of Concept creation and demonstration

Scanmail Licensing, installation and deployment

THE RESULTS

Secure IT Consult provided Trend Micro's ScanMail solution and training for the in-house IT Administrator(s) to upskill the relevant staff.

Since our project with the client, they have reported no recurrences of compromises regarding the exchange server, they have become more free to focus on their day-to-day tasks, and they have the measured benefits of improved morale and a clear increase in staff productivity.

WHY SECURE IT CONSULT?

Our contact at the SMAE Institute stated "Value for Money" as a significant factor in choosing SITC – and it's clear to see why! Secure IT Consult provides services of the highest quality but not only that, but our services come with a MINIMAL downtime/impact of business guarantee – "Seamless" was the description used by the SMAE Institute's in-house IT Team when asked about the project process with us.

At Secure IT Consult, we don't just want to complete the project, we want to make the process as easy as possible, from initial consultancy through the project timeline, all the way to deployment and ongoing support, we provide at the highest level.

So, for all your Trend Micro Cybersecurity, Cloud Security and Training Solution requirements, choose Secure IT Consult!

SITC SECUREIT CONSULT

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